

CITY OF BETHEL

WATER, SEWER AND SOLID WASTE UTILITY EXTRA SERVICE REQUEST



Extra Service Requests must be made before 2:00 p.m. Monday through Friday, excluding holidays to qualify for same day services. Requests made after 2:00p.m. will be serviced the next business day, unless the customer selects the afterhours service option. An additional \$150 will be applied to the account for all After Hours Services. Extra Service Requests have higher rates than those regularly charged. For the most current rates, please refer to the City of Bethel's website under the Utility Billing page. Payment for the Extra Service Requests will be applied to your next month's utility bill. If an Extra Service Request is made but the utility personnel are unable to provide the service because of a frozen line or blocked pathway, the customer will still be responsible for all charges associated with the request.

Requests can be made by emailing the following information to utilities@cityofbethel.net.

*Indicates required information to satisfy this request.

Date: _____ Account Number*: _____

Service Address*: _____

Account Holder Name*: _____

Billing Address*: _____

Phone Number: _____ Email Address: _____

Extra Services Requested

- _____ Number of Gallons Water Delivery /Sewer Evacuation (minimum of 200 gallons)
- _____ Sewer Evacuation
- _____ Commercial Dumpster Haul
- _____ After Hours Services (additional \$150)

To prevent overflowing the sewer tank, Bethel Municipal Code (BMC) 13.16.050 requires an equivalent sewer evacuation if an extra call for service is requested for water.

After hours Extra Service Requests can be made by calling 907-545-4695. The utility personnel will require the above information to process the after hour request.

OFFICE USE

Amount Prepaid _____

Entered _____