



Integrated Service Agreement

BILLING INFORMATION

Business Name: City Of Bethel
 Street: PO Box 1388
 City: Bethel
 State: AK Zip Code: 99559
 Phone: 907 543-1372 Fax: _____
 Kenan #: 001716713
 Bill Quote #: _____
 Metasolv Order #: _____
 Term of Service: 5 year
 Requested Due Date: 2/22/17

Primary Contact: Bo Foley Phone: 907 543-1372 Email: bfoley@cityofbethel.net

Location Technical Contact: Bo Foley Phone: 907 545-4847 Email: bfoley@cityofbethel.net

- New Service Disco Billing Change Service Change GCI Facilities Available
 Current Cable Services Move Order

New Install Address: _____

Current Provider: GCI

Notes:
 Upgrade DIAS from 6M to 10M Circuit ID KQKK/157884. Please upgrade as soon as possible without expedite fee

PM Use:

MetaSolv Order #: _____ MetaSolv Account #: _____ ESR #: _____

GCI Direct Phone # Assigned (1) _____ (2) _____



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DEMARCATON (SERVICE) LOCATION

Install Address: City Hall 300 State Hwy

Internet POP Termination Point (Required for DIAS Orders): _____

Customer Equipment Room Location: _____

Summary of Service Requested:

Upgrade DIAS from 6M to 10M Circuit ID KQKK/157884. Please upgrade as soon as possible without expedite fee

SERVICE ORDER REQUEST

Description	User QTY	Package Fee Monthly	Per User Fee Monthly	Monthly Totals	Non-Recurring Charges
6M DIAS	1	(\$10,902.00)		(\$10,902.00)	
10M DIAS	1	\$16,030.00		\$16,030.00	
TOTAL CHARGES		\$16,030.00		\$16,030.00	

Comments: Upgrade as soon as possible without expedite fees Date: 2/2/17

GCI Account Manager: Deborah Bullington Support Representative: Andrea Christie

I hereby acknowledge that I have read and accept GCI's posted terms and conditions found by entering the following in your browser: <https://www.gci.com/about/terms-conditions>. I agree to pay all of the itemized charges. I understand that all LEC pricing is subject to tariff changes and that billing will commence immediately following service turn-up and acceptance.

Name: ROBERTO FOLEY Title: IT DIRECTOR

Signature: Date: 2/2/17

For additional information regarding technical support, product information, and account information you can email support@gci.net or call (907) 265-5454, Toll Free 1-800-800-7754



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CLOUD DATA INFORMATION

Infrastructure as a Service Specifications:

Virtual Machine RAM: _____ vCPU: _____ Disk: _____

Cloud Storage Information:

Short Name: _____ Username: _____

Notes: _____

Cloud Endpoint Backup:

Username (must be a valid email address): _____

Short name: _____

Notes: _____

Cloud Service Implementing with Other Services

MetroEthernet DIAS Advantage IP Office Complete Other: _____

EXTENDED BROADBAND SERVICE

Map Check Complete (If in coverage area, fill out and send Building Owner Permission Form)

GCI DIRECT INFORMATION (GCI Direct Numbers assigned will be Anchorage numbers because the hub resides at SADC)

Business Name: _____ CNAM Desired: _____

GCI Direct Standard: 1 line/256K 2 line/512K GCI Direct Custom (Attach Proposal)

Listed in Anchorage *Listing Title:* _____

Foreign Listing *City* _____

Toll Free number *Destination #* _____ *Coverage Area:* _____

Long Distance Calling *LD Plan:* _____

Calling Features: _____

Voicemail (*included at no additional charge*)

Service/Location Description: _____

CHANGES TO EXISTING SERVICE

Seasonal Turn Up Seasonal Turn Down RCF Number: _____

Continue Voicemail Add new voicemail to seasonal turn down Other: _____



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MANAGED FIREWALL & CONTENT FILTERING

Who is the primary technical contact for this service?

Location:

Name:

Phone:

Email:

Sales Engineer: _____

Sales Engineer Notes: