

3/18/2020 PSA – Finance

Information for customers regarding Utility, Sales Tax, and Business License services

UTILITIES

Viewing and Paying Your Utility Bill

Online: Customers may use the internet to pay utility bills at XpressBillPay.com and may also select the option to sign up for paperless billing at XpressBillPay.com. The paperless billing option means you will not receive a bill in the mail. Instead, you will be able to view your bill on the XpressBillPay website. Please allow one billing cycle for the paperless option to take effect. If you do not choose the paperless option, a paper bill will be mailed to you.

At City Hall: Customers who wish to pay by check or cash can place the payment in a sealed envelope and use the drop box located to the right of the front door at City Hall. For cash payments, we will be unable to provide change, so the full amount of cash included in the envelope will be applied to your account. If you pay more than the amount due, the excess will be applied to your next month's bill. ***We must have your name, phone number, email or regular mail address, and account number or service address in order to apply the payment to the correct account. A receipt will be emailed or mailed to you..***

By Phone: Credit or debit card payments are accepted by calling 543-3150

Utility Service Requests

Service request forms are available on our website at: <https://www.cityofbethel.org/>

Services/Water Sewer and Garbage Utility Forms should be emailed to: utilities@cityofbethel.net

Utility Questions? Please email utilities@cityofbethel.net or call 543-3150

SALES TAX AND BUSINESS LICENSES

Business Licenses

Information and applications for new businesses are available on our website at <https://www.cityofbethel.org/> under the drop-down menu Businesses and "Starting and running a Business in Bethel". Completed forms should be sent to forbusinesses@cityofbethel.net

Filing and Paying your Sales Tax Return

Sales Tax returns may be filed and paid online at XpressBillPay.com. Businesses must register on XpressBillPay.com and obtain a PIN number from our Sales Tax Specialists by using the email or phone numbers below.

Sales Tax OR Business Licensing Questions? Please email forbusinesses@cityofbethel.net or call 543-1381 or 543-1379

For general information or questions, please call 543-3150 to reach the front desk.

The Finance Director can be reached at 543-1376.